



## Return of Online (Only) Ordered Products via Mail

**PLEASE PLACE THIS FORM INSIDE YOUR PACKAGE**

### Online Return Policy

Mail returns of orders placed on Atmosphere.ca within 30 days of the order date will be accepted at the returns centre for items that are unused/unworn, in original packaging, and with all paperwork, parts & accessories for credit of the purchase price minus shipping, handling, and other charges. (Atmosphere.ca Return Exceptions apply). **Electronics that have been received and opened are not eligible to be returned. Please contact the manufacturer or a local Atmosphere Retail Store location for more information regarding the return of a defective product. Any opened electronics that are returned to our returns centre will be mailed back to you at your expense.**

Please allow **30 days** from date of receipt for us to process your request. \*Terms and conditions apply.

**If you do not wish to pay shipping costs to return your online order, returns are accepted at Atmosphere Retail Store locations. Please note that in-person returns are not accepted at the returns processing centre.**

Please send this completed form along with the product(s) you are returning to:

#### Atmosphere.ca Returns Processing

12 Melanie DR  
Brampton, ON  
L6T 4K9

#### Contact Us

[Atmosphere.ca/returns](http://Atmosphere.ca/returns)  
1-855-496-2866

**PLEASE ENSURE THAT YOUR PACKAGE IS SECURELY SEALED AND HAS ALL ORIGINAL SHIPPING LABELS COVERED OR REMOVED.**

**Note: All fields below are mandatory. Please provide the information from the billing address used on your online order.**

ORDER NUMBER: \_\_\_\_\_ NAME: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_

PROV: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

PHONE: (\_\_\_\_\_) \_\_\_\_\_ EMAIL: \_\_\_\_\_

**PLEASE LIST ITEMS YOU ARE RETURNING (REFER TO RETURN CODES BELOW):**

QTY	Style/SKU	DESCRIPTION	COLOUR	SIZE	PRICE	RETURN CODE	COMMENTS
					\$		
					\$		
					\$		
					\$		
					\$		

### RETURN CODES

**01:** Defective Product  
**02:** Gift, didn't want

**03:** Pricing  
**04:** Don't like colour

**05:** Does not fit  
**06:** Wrong product shipped

**07:** Arrived late  
**08:** Changed mind



**Cut and place the label below on the  
outside of the carton you are sending**

**Atmosphere.ca Returns Processing**  
12 Melanie Dr  
Brampton, ON  
L6T 4K9

Please note, this is not a pre-paid shipping label. Shipping charges will apply once parcel is taken to a postal outlet.